

KastlePresence App

The KastlePresence App automatically admits tenants into the building by simply scanning your phone on the card reader. Hold your phone 1-3 inches from the reader to engage. Be sure your phone's Bluetooth is turned on and the app is running. Please note, you must have a valid building ID badge to use this feature.

1

Go to the app store (iPhone or android), search "Kastle Presence", and download the app.

2

Enter your individual company email address & cell phone number (and continue).

3

A temporary pin code will be emailed to you from DoNotReply@kastle.com (PIN only valid for 15 min).

4

Enter the temporary PIN in the app, then make a new, personal PIN and click Register.

5

Before using the first time or after any software upgrades, refresh the app by selecting: Settings and then click the refresh symbol.

Questions?

Contact Building Management at
(212) 695-3617

